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1. ABOUT THIS GUIDE

This guide acts as a quick reference tool for information on the 2018 Gold Coast Schoolies Community Safety Response.

2. ABOUT SCHOOLIES

2.1 What is the Safer Schoolies Initiative?

The Queensland Government’s Statewide Safer Schoolies Initiative is a whole of government response to the schoolies holiday season across Queensland.

Government works in partnership with local council and community groups to provide diversionary activities, support services and safety initiatives to help young people stay safe during end-of-school celebrations and minimise potential impacts of these gatherings on local communities. There are two key Schoolies locations across Queensland: Airlie Beach and the Gold Coast.

The Queensland Government does not promote participation in Schoolies. The government is committed to the safety of young people and urges schoolies to take responsibility for their own actions and to ‘Be safe and watch your mates’.

2.2 What is the Gold Coast Schoolies Community Safety Response?

The Department of Child Safety, Youth and Women coordinates the Gold Coast Schoolies Community Safety Response (the Response) in partnership with the City of Gold Coast and numerous government agencies to manage the influx of tens of thousands of young people who book their end-of-year holidays on the Gold Coast.

Key elements of the Response include:

- a highly visible police presence
- rostering of additional lifeguards and security personnel
- wristbanding to easily identify schoolies
- recruitment and training of volunteers to provide advice and support
- activities in alcohol and drug free environments for schoolies only
- establishment of a purpose built ambulance treatment facility (managed by the Queensland Ambulance Service and supported by Gold Coast Health)
- additional emergency services, local law and liquor licensing officers.

Police, emergency services, security and volunteers maintain a highly visible presence during Schoolies, providing the community and visitors with additional support.

Non-government groups including Rosies Friends on the Street, Drug ARM Australasia, Red Frogs Australia, Gold Coast Youth Service, State Emergency Service, Crime Stoppers Queensland Limited and Volunteers in Policing provide practical support to schoolies, and assist with directions, health and safety information, and referrals to other support services if needed.

2.3 What are the dates for Gold Coast Schoolies in 2018?

While commercial booking agencies promote Gold Coast Schoolies from late November to early December, the official Gold Coast Schoolies Community Safety Response will take place between Saturday 17 and Friday 23 November when the majority of attendees are expected to be under 18 years of age.

2.4 How many teenagers are expected to attend Gold Coast Schoolies?

Marketplace advice indicates approximately 22,000 schoolies will visit the Gold Coast over the official Response period, incorporating school leavers from across Australia.

2.5 What is being done for the local community impacted by Schoolies?

The Department of Child Safety, Youth and Women works in partnership with nine government agencies, seven community groups and the City of Gold Coast to provide diversionary activities, support services and safety initiatives to help minimise potential impacts of Schoolies on local residents, businesses and the community in general.

2.6 What is the Schoolies Hub?

As part of the Gold Coast Schoolies Community Safety Response, central Surfers Paradise beach will be fenced nightly for exclusive access by schoolies. Known as the Schoolies Hub, the area will host seven nights of free entertainment.

The Schoolies Hub will be open Saturday 17 November from 7pm to 12am.

2.7 What is the Chill Out Night?

An alternative entertainment night known as the Chill Out Night will be held on Tuesday 20 November within the Schoolies Hub. The DJ entertainment will be replaced with a variety of interactive youth based activities, providing schoolies with an opportunity to have a ‘night off’, encouraging them to relax and enjoy downtime with their friends on the beach.

2.8 How do schoolies access the Schoolies Hub?

Schoolies are for legitimate 2018 Year 12 school leavers only. Those wishing to access the free Schoolies Hub and support services will need to obtain an official Schoolies wristband. Accommodation and building passes do not provide entry into the Schoolies Hub.

2.9 How do schoolies get an official Schoolies wristband?

Official Schoolies wristbands will be distributed to school leavers on proof of 2018 Year 12 school leaver status through the presentation of a current student photo ID. When unsuitable ID is presented to security, strict scrutiny processes are in place to determine if the school leaver is eligible to receive a wristband.

Schoolies can collect their official Schoolies wristband from the Wristband Distribution Centre located at the Cypress Avenue Carpark, corner of Cypress Avenue and the Gold Coast Highway.

Schoolies are required to keep their wristband on for the duration of their stay on the Gold Coast, as removing or sharing it will make it invalid.

2.10 When will the Wristband Distribution Centre be open?

The Wristband Distribution Centre will be open at the following times:

11am to 8pm - Saturday 17 November 2018
6pm to 8pm - Sunday 18 November to Friday 23 November 2018.

2.11 What is being done to manage non-schoolies?

Response activities are for graduating Year 12 students only and parents are urged to discourage teenagers from attending Schoolies if they are not a legitimate Year 12 student this year.

Access to the Schoolies Hub requires the official Schoolies wristband, which is only distributed to legitimate 2018 Year 12 school leavers. The message to non-schoolies is clear: No valid ID = No wristband = No access. No exceptions.

2.12 What is being done to reduce the supply of alcohol to minors?

It has always been an offence to supply alcohol to minors on licensed premises. Office of Liquor and Gaming Regulation investigators patrol licensed venues during Schoolies on the lookout for this type of behaviour.

Under the Queensland Government’s secondary supply laws, adults must provide responsible supervision to minors when supplying alcohol for consumption in private places, such as parties. Penalties of up to $10,444 apply to any adult (over 18) caught providing alcohol to a minor for consumption in an unsupervised environment.

Police can confiscate alcohol in cars and public places, this includes the driveways of accommodation premises, and dispose of alcohol they reasonably suspect is intended for unsupervised consumption by minors.

Police and Office of Liquor and Gaming Regulation investigators will be on the lookout for underage drinkers and adults illegally supplying alcohol to minors during Schoolies.
In-school Safer Schoolies Information Sessions have been delivered in a number of south east Queensland schools in the lead up to Schoolies to reinforce messages regarding responsible choices about alcohol including legal and health factors.

2.13 What are the public transport options?
TransLink bus and tram services will be in place to cater for demand and minimise impact on the local community.

To use TransLink services, schoolies must purchase a ticket or touch on either a valid go card or go explore card at the start of their journey, and tap off their card at the end.

A go explore card costs $10 a day for unlimited Gold Coast bus and tram travel for customers 15 years and over. For information on where to purchase, visit translink.com.au/tickets-and-fares/go-card/locations

Concession go card and go explore cards can be purchased from tram stations and local Convenience Stores. Search for the closest retailer and top up locations online – translink.com.au/tickets-and-fares/go-card/locations

For more specific public travel information visit translink.com.au

Below is the list of full road closures that will occur over the Schoolies period:

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
<th>TYPE OF CLOSURE</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday 12/11</td>
<td>7pm to 3am</td>
<td>Full closure</td>
<td>The Esplanade</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(no access)</td>
<td>(at QPS discretion)</td>
</tr>
<tr>
<td>Saturday 17/11 to</td>
<td>6pm to 2am</td>
<td>Full closure</td>
<td>The Esplanade</td>
</tr>
<tr>
<td>Friday 23/11</td>
<td></td>
<td>(no access)</td>
<td>(Soul roundabout to Hanlan St)</td>
</tr>
<tr>
<td>Saturday 17/11 to</td>
<td>8pm to 4am</td>
<td>Full closure</td>
<td>Orchid Ave</td>
</tr>
<tr>
<td>Friday 23/11</td>
<td></td>
<td>(at QPS discretion)</td>
<td>Cavill Ave (Surfers Paradise Blvd to Orchid Ave)</td>
</tr>
<tr>
<td>Saturday 24/11</td>
<td>2am to 9am</td>
<td>Full closure</td>
<td>The Esplanade</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(no access)</td>
<td>(at QPS discretion)</td>
</tr>
</tbody>
</table>

Note: The information in this table is accurate at the time of printing but is subject to change without further notice.

2.14 Will there be any road closures?

Due to the temporary population increase in central Surfers Paradise during Schoolies, road closures are needed to ensure the safety of all pedestrians. Other road closures may be implemented by Queensland Police Service as required.

Intermittent closures will take place on The Esplanade between Elkhorn Ave and Laycock St on Friday 9 November, and from Monday 12 November until Tuesday 27 November.

3. SUPPORT SERVICES

3.1 Recharge Zones
Recharge Zones are established during the Response to provide schoolies with private, safe places to rest and receive support. Staffed by trained volunteers, the Recharge Zones are a focal point during the night-time activities with volunteers handing out free water to schoolies.

Recharge Zones will be staffed by volunteers from Drug ARM Australasia, Rosies - Friends on the Street and Gold Coast Youth Service. The existing Chill Out Zone in Orchid Avenue, operated by Gold Coast Youth Service, will also support schoolies. These Recharge Zones receive visits from thousands of schoolies each night, often just for a friendly chat and a cup of water.

3.2 Schoolies Support Team
The Schoolies Support Team (SST) is made up of volunteers from the general Gold Coast community who freely give their time to assist young people and the local community during the Response. The volunteers patrol Surfers Paradise Beach, Cavill Mall, The Esplanade, Orchid Avenue and Surfers Paradise Boulevard in groups of four, and provide a first point of contact for schoolies needing assistance, information or referral to other support services.

They also assist with the distribution of official Schoolies wristbands to schoolies through the Wristband Distribution Centre (WDC), and provide assistance at Schoolies Headquarters.

In addition, the volunteers provide an invaluable community service by acting as extra eyes and ears for police and emergency services on-the-ground, and perhaps most importantly, they provide friendly faces that schoolies can trust, for advice and support when needed.

3.3 Accommodation Outreach Service
Red Frogs Australia volunteers have been generously and tirelessly donating their time to help keep young people safe during Gold Coast Schoolies since 1997. Red Frogs volunteers also act as the eyes and ears in accommodation venues and provide a positive peer presence to help support schoolies during their stay.

The Queensland Government has allocated funding to Red Frogs to recruit more than 800 volunteers to provide practical support within accommodation premises to schoolies at Safer Schoolies destinations throughout the state, with over 650 of these volunteers situated on the Gold Coast.

The Red Frogs 24-hour hotline (1300 557 123) will be available for schoolies to request a Red Frogs team to walk them home safely, have pancakes cooked in their unit, or assist with mediating problems between other schoolies in their accommodation venue.

The Red Frogs Crew will run the nightly DJ entertainment on one stage within the Schoolies Hub on the Gold Coast.

4. MEDIA ENQUIRIES
The Department of Child Safety, Youth and Women provides a 24-hour media management service over the seven-night Response.

All media personnel, including journalists, photographers and camera operators, conducting media activity at the Gold Coast Schoolies Community Safety Response must apply to the department for media accreditation.

If you are approached by the media and are unsure of how to handle the situation, please contact the Response Media Managers:
- 4pm - 4am
  - Wayne Hickson: 0407 028 917
  - hicksonmedia@gmail.com.
- 4am - 4pm
  - Stephen Lock: 0408 124 694
  - stephen@lockmedia.com.au

In addition, the volunteers provide an invaluable community service by acting as extra eyes and ears for police and emergency services on-the-ground, and perhaps most importantly, they provide friendly faces that schoolies can trust, for advice and support when needed.
5. FINES AND THE LAW

5.1 Liquor laws

Many schoolies (especially those from southern states) are unaware of liquor laws in Queensland.

In Queensland you must be over 18 years of age to enter a licensed venue or purchase alcohol. Queensland Police Service and Office of Liquor and Gaming Regulation investigators can issue on-the-spot fines for:

- drinking in a public place -18 years and over ($130)
- underage drinking or possession of liquor in a public place, even if someone is holding a drink for a friend who is over 18 ($391)
- being under 18 and found on licensed premises ($391)
- being under 18 and found drinking or just holding a drink for a friend on licensed premises ($391).

5.2 Proof of age/fake IDs

There are penalties for using fake IDs including:

- minor falsely represents self as over 18 may be fined $391
- individuals give evidence of age documents to another person they may be fined $652
- individuals deface an ID to use it, they may be fined $522
- if individuals make and use a fake ID they may receive an on-the-spot fine of $261 (minors) or $522 (adults).

Offenders could also be taken to court and fined.

5.3 ID confiscation

If a schoolie’s ID has been confiscated, they must contact the Office of Liquor and Gaming Regulation to see if their ID has been handed in.

Office of Liquor and Gaming Regulation
7 Short Street, Southport
(07) 5581 3390

The office will be open for ID collections on weekdays only, between 12 noon and 2pm.

6. SCHOOLIES INFORMATION

More information is available on the Queensland Government’s Schoolies website at schoolies.qld.gov.au or by calling 13 QGOV (13 74 68) which operates 24 hours per day.

Social media sites

For school leavers – SchooliesGC on Facebook
For parents – SchooliesInfoforParents on Facebook

All of these platforms contain important information for schoolies and their parents/guardians about safety and responsible behaviour during Schoolies as well as official information about Safety Responses on the Gold Coast and Airlie Beach.

7. IMPORTANT CONTACTS

<table>
<thead>
<tr>
<th>ISSUE/ENQUIRY</th>
<th>ORGANISATION</th>
<th>TELEPHONE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency situations</td>
<td>Emergency services hotline</td>
<td>Triple Zero (000)</td>
</tr>
<tr>
<td>(legitimate emergencies only – fire, police or ambulance)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Schools Hotline</td>
<td>Queensland Government</td>
<td>13 QGOV (13 74 68)</td>
</tr>
<tr>
<td>(general enquiries and feedback)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Policelink</td>
<td>Queensland Police Service</td>
<td>131 444</td>
</tr>
<tr>
<td>(calls to report non-urgent property crime and non-urgent incidents)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You can also download the Policelink App to self-report crime.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Police matters and assistance</td>
<td>Broadbeach Police</td>
<td>(07) 5581 2800</td>
</tr>
<tr>
<td>(non-emergency issues, public nuisance, disturbances from apartments)</td>
<td>Surfers Paradise Police</td>
<td>(07) 5657 6888</td>
</tr>
<tr>
<td>Police – Joint Emergency Services Coordination Centre</td>
<td>Queensland Police Service</td>
<td>(07) 5570 7899</td>
</tr>
<tr>
<td>(non-emergency calls to emergency services on the ground)</td>
<td>Police Headquarters</td>
<td></td>
</tr>
<tr>
<td>Red Frogs 24 hour hotline</td>
<td>Red Frogs Australia</td>
<td>1300 557 123</td>
</tr>
<tr>
<td>Business rights and responsibilities or disputes with schoolies</td>
<td>Office of Fair Trading</td>
<td>13 QGOV (13 74 68)</td>
</tr>
<tr>
<td>Medical/health enquiries</td>
<td>Queensland Health</td>
<td>13 HEALTH (13 43 25 84)</td>
</tr>
<tr>
<td>Media enquiries</td>
<td>Stephen Lock (4am - 4pm)</td>
<td>0408 124 694</td>
</tr>
<tr>
<td>(Gold Coast Response)</td>
<td>Wayne Hickson (4pm - 4am)</td>
<td>0407 028 917</td>
</tr>
<tr>
<td>Media enquiries</td>
<td>Media Unit, Department of Child Safety, Youth and Women</td>
<td>(07) 3828 2611</td>
</tr>
<tr>
<td>(state-wide Schoolies Response)</td>
<td>Monday to Friday 9am to 6pm</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>0400 327 568</td>
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<tr>
<td></td>
<td></td>
<td>(24 hour during statewide Responses)</td>
</tr>
</tbody>
</table>
**SCHOOLIES**
**BE SAFE AND WATCH YOUR MATES**

**CHANGED TRAFFIC CONDITIONS**
Temporary road closures will be implemented to maintain the safety of pedestrians throughout the Gold Coast Schoolies Community Safety Response. Please note the changes in your area.
**SATURDAY 17 — FRIDAY 23 NOVEMBER 2018**

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1. **ELKHORN AVE (6pm—2am)**
   Local residents access via Surfers Paradise Blvd.

2. **THE ESPLANADE (6pm—2am)**
   Access via The Esplanade from the north.

3. **ORCHID AVE (8pm—4am)**
   Parking will be available to Orchid Ave guests and residents at Bruce Bishop Car Park on the corner of Ferny Ave and Beach Rd.

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**BUYING FOR under 18s?**
Irresponsibly supplying alcohol to under 18s is illegal and fines apply.

**$10,444**

**IT COULD BE THE MOST EXPENSIVE DRINK YOU’LL EVER BUY.**

To understand the law, and find out more about under 18s and alcohol, visit qld.gov.au/mostexpensivedrink